SERVICE AREAS
OUT OF AREA CUSTOMERS

April 2026

LOCAL SERVICE

Service Call **$170 + GST**

Services Available:

- Free Estimates
- Emergency System breakdown Service (LOCAL service call charge applies)
- On site Design & Quote (LOCAL service call charge applies)
- No travel time charges
- On site warranty available

Local Service Area Limits:
EAST—Old Windsor Road, Northmead
NORTH—Hawkesbury River
SOUTH—North of M4 Motorway
WEST—Springwood District (Lower Blue Mountains)

METROPOLITAN SERVICE

Service Call **$200 + GST**

Services Available:

- Free Estimates
- Emergency System breakdown Service available (METROPOLITAN Service Call Charge Applies)
- On site Design & Quote (METROPOLITAN service call charge applies)
- Travel time charges apply for additional visits
- On site warranty available

Metropolitan Service Area Limits:
EAST—Coast
NORTH—Cowan
ILLAWARRA & SOUTH—Loftus, Campbelltown
WEST—Katoomba

REGIONAL SERVICE

Service Call **$270 + GST**

Services Available:

- Free Estimates
- Emergency Service Not Available
- On site Design & Quote (REGIONAL Service Call Charge Applies)
- Travel time charges apply for additional visits
- Road toll charges may also apply
- On site warranty available (usually within 2~3 weeks)

Regional Service Area Limits:
NORTH—Doyalson / Blue Haven / Wyee
ILLAWARRA & SOUTH—Moss Vale, Shellharbour.
WEST—Parkes, Bathurst, Mudgee

NSW STATE WIDE SERVICE

P.O.A

Services Available:

- Free Estimates
- No Emergency Service Available
- On site Design & Quote (Quote fees variable—listed on estimate)
- Service Call by quote
- Travel time charges apply (charged in 30 minute increments)
- Road toll charges may also apply
- On site warranty not available
- “Back to Base” equipment swap warranty available

Local Service Area Limits: Anywhere in NSW.